



Parent, Carer and Visitors Code of Conduct

This Parent, Carer and Visitors Code of Conduct is an agreement between parents, carers, visitors, and Miss Daisy's Nursery Schools. The purpose of this Parent, Carer and Visitors Code of Conduct is to provide the expectations around the conduct of all parents, carers and visitors connected to our schools.

At Miss Daisy's Nursery Schools, we are very proud of and fortunate to have dedicated and supportive school communities. The staff, governors, parents, and carers all recognise that the education of our children is a partnership between us.

We expect our school community to respect our school ethos and set a good example to others. We believe staff, parents, carers, visitors, and children are entitled to a safe and protective environment.

As a partnership, we are all aware of the importance of good working relationships and all recognise the importance of these relationships to equip our children with the necessary skills during their education at Miss Daisy's Nursery and beyond.

We are committed to resolving difficulties in a constructive, open and positive dialog. Where issues arise or misconceptions take place, please contact the Headteacher, who will be available to meet with you.

This Parent, Carer and Visitors Code of Conduct aims to clarify the types of behaviour that will not be tolerated and seeks parental agreement to these expectations. The Parent, Carer and Visitors Code of Conduct also sets out the actions the school can take should this code be ignored or where breaches occur.

Behaviour that will not be tolerated:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's normal operation or activities anywhere on the school premises
- Any inappropriate behaviour on the school premises
- Using loud or offensive language or displaying temper in person or over the telephone
- Threatening in any way, a member of staff, visitors, fellow parents/carers or child
- Damaging or destroying school property
- Sending abusive or threatening emails or text/voicemail/phone message or other written communication (including social media) to anyone within the nursery community
- Defamatory, offensive or derogatory comments regarding the school or any of the children/parents/staff/governors at the school on any social media site

- The use of physical, verbal, or written aggression towards another adult or child. This includes physical punishment of your own child on school premises
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be as an assault on that child and may have legal consequences)
- Online sites or social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, school staff, parents or children
- Racial or sexist comments made to any member of the school community
- Smoking, taking illegal substances or the consumption of alcohol on school premises or accessing the schools whilst intoxicated. (Alcohol may only be consumed during authorised events)

Should **any** of the above occur on school premises or in connection with the school, the school may feel it necessary to take action by contacting the appropriate authorities. Miss Daisy's Nursery Schools reserve the right to refuse entry or require the withdrawal of your child/ren with immediate action.

If parents have any concerns about their child in relation to the school, they should:

1. Initially contact the Headteacher
2. If the concern remains, contact the Principal
3. If still unresolved, contact the school governors through the complaint's procedure

At Miss Daisy's Nursery, we take our safeguarding responsibilities seriously and will deal with any reported incidents appropriately in line with the actions outlined above.

Thank you for abiding by our Parent, Carer and Visitors Code of Conduct in our schools. Together we create a positive and uplifting environment not only for the children but also all who work and visit our schools.

It is important for parents/carers to make sure any persons collecting their child/ren are aware of this code of conduct.